SCHEDULE YOUR SEASONAL FLU VACCINE.

It’s time to schedule your seasonal flu immunization, and this year it’s more important than ever to put up your best defense against illness.

Self-schedule your flu immunization appointment

You can access Patient Online Services from mayoclinichealthsystem.org.

**On the web:**
- Log in to Patient Online Services
- Go to “Appointments and Admissions”
- Select “New Appointments”
- Select “Flu Immunization”
- Choose a time, date, and location
- Finalize by selecting the “Schedule” button

**On the Mayo Clinic app:**
- Log in or create an account.
- Go to “Request”
- Select “Request Appointment Now”
- Select “Flu Immunization”
- Choose a time, date, and location
- Finalize by selecting the “Schedule” button

Schedule a flu immunization appointment for your child (ages up to 12)

To self-schedule for patients between 6 months and 12 years of age, a parent or guardian will need to schedule this appointment using caregiver access to the child’s Patient Online Services account.

If you’ve previously set up caregiver access to your child’s account:

**On the web:**
- Log into Patient Online Services
- Click your name in the upper right corner
- Select the patient’s name from the drop down
- Follow the steps listed above

**On the Mayo Clinic app:**
- Log into Patient Online Services
- Touch your name at the top of the screen
- Select the patient’s name on the screen
- Follow the steps listed above
If you need to set up caregiver access to your child’s account, follow the steps below.

**On the web:**
- Log into your Patient Online Services account
- Click your name in the upper right corner
- Click “Add Another Patient Account”
- Click “Begin Request”
- Complete the form
- Click “Send Request”

**On the Mayo Clinic app:**
- Log into your Patient Online Services account
- Touch your name at the top of the screen
- Touch the “+” in the upper right corner
- Touch “Begin Request”
- Complete the form
- Touch “Submit” in the upper right corner

You will receive an email after your request has been processed. It may take up to 24 hours to process the request.

**Appointments for minors (ages 13-17)**
Patients ages 13–17 will need to have their own Patient Online Services accounts to directly schedule flu vaccination appointments.

To create this account, the minor and a parent or guardian can call Mayo Clinic Customer Assistance at 1-877-858-0398 weekdays from 7 a.m. to 7 p.m. Choose option "4" from the phone menu options.

**Need help?**
If you have a question about Patient Online Services or are experiencing issues accessing your account, contact our Mayo Clinic Customer Assistance line at 1-877-858-0398 weekdays from 7 a.m. to 7 p.m.

You can also call your local clinic to schedule an appointment for a flu immunization. Visit mayoclinichealthsystem.org for details.