



September 2020

Recipients:

- **Tali Koenemann, RN**
- **Jennifer Stettler, RN**
- **Lindee Becknell, RN**
- **Irene Wemette, RN**

Nomination submitted by: Co-Worker (Shirley Spreeman)

I wish to nominate the Infusion Unit RNs:

- Tali Koenemann, RN
- Jennifer Stettler, RN
- Lindee Becknell, RN
- Irene Wemette, RN

For their exceptional care of the Infusion patients and high standard of care they set in following protocol and standards as well as the expertise they show.

As I send in the tri-fold form, these 4 RNs give exceptional care to each and every one of the Infusion patients that walk through their door. I also want to point out their strength and persistence during the COVID crisis we all have been in. It was mid-March when we were told that 6th floor would have to move. It was Tali staying late after her shift, along with her manager – Paul Albrecht, to move the whole Infusion Unit to the Endoscopy area. Since then they have moved 3 more times, for a total of 4 moves in 3 months. Each time Paul has had to find a new home and he and the infusion nurses have done the moves themselves (furniture and all)!!

But it is truly the expert care these nurses give to the patients that stands out. They set a high standard and the patients know it. Whether it is Tali who caught a change in recent labs on a patient which meant a change in their iron infusion & getting hold of the provider to verify this, or the time she spent hours on the phone for a UW-L college student who was from out of town and needed 4 weeks yet of daily antibiotics from an infection he acquired at home on Christmas break. Tali was able to get him a provider here to accept him as a patient, then connect his ID doc to our doc get a therapy plan placed & set up appointments. All this work not only allowed this young man not to miss a month of school, but receive the treatment he needed and make his parents very happy with Mayo La Crosse.

Then there is Jennifer who caught that a patient's PICC line was not in correctly which could have led to an infection or clot. She got orders to remove it, then placed the needed IV and orders we could leave that IV in for next day's infusion saving the patient another poke. Or when she had an infusion patient go suddenly bad, limp and called the NOC getting her to EUCC and knowing she was quite young and a college student – stayed with her until EUCC in room and followed up with her the next day. This patient still recalls this incident and is grateful to Jennifer.

Or Lindee, along with Tali, starting a new process with Blood Bank to have our patients who need blood transfusions, having the units of blood “tubed” over in the tube system, saving a lot of time & running for the staff. I also recall late on a Friday getting a call for a young pediatric patient from Rochester who needed to be seen over the weekend & Lindee spent a good deal of time getting hold of Rochester MD & helping to enter the Therapy Plan and then calling patient's mother to set up a time.

And lastly, our 40+ year Infusion nurse – Irene. The patients absolutely love her and she them. She can remember infusion amounts & how to hang a certain med like it was yesterday. She also has a real rapport with the many older infusion patients who call her by name. She can recall

their stories, children's names, and they hers. They come in asking for her and she has stayed with the Infusion Unit for 40+ years.

These are a few examples. Every day I hear the patients & their families say so many good things regarding these four RNs. Paul Albrecht has made a good team out of them, and he is a good leader and stands with them. I am proud to be their HUC and to write this. I would love to see them receive the recognition they deserve and their picture on a Daisy Award Board for all to see as well.

