



September 2017

Recipient: Laurie West, RN
Nomination submitted by a Patient

I was not alone when I was injured by a tree branch on Saturday, July 8th, and I thank Laurie, RN from Mayo Health System- La Crosse Hospital for being the kind of individual on whom others can rely on. The care I received from her was extraordinary. She provided exceptional patient care in caring for and cleaning my body from blood and dirt including my wounds (my left ear with fifty plus stitches, head and arm wounds, two fractured vertebrae. and a fractured rib) with the ultimate compassion and kindness. She attended to my wounds and medical care with the highest level of professionalism, skill, dignity and service.

She was always cheerful and demonstrated a positive attitude. She demonstrated superb leadership skills in communicating with and mentoring other medical personnel. My wounds were healing nicely when I was discharged from the hospital on Friday, July 14th and transferred to the Mayo Health System, Sparta Skilled Nursing Facility. Her professionalism, education, experience, training, leadership, positive attitude, kindness and compassion are all contributing to my successful and speedy recovery. Laurie truly has earned the nomination as an outstanding candidate for “The Daisy Award”. I further hope that she is recognized for her exemplary service and is awarded “The Daisy Award”.

My wife joins me in providing many thanks to Laurie and we wish her every happiness and success in the future.



Jenifer Schiltz, RN, Supervisor
DAISY Recipient, Laurie West, RN
Jason Fratzke, RN, Chief Nursing Officer

