



November 2017

Recipient: Molly Baker, RN

Nomination submitted by a Family Member of a Patient

My husband passed away on Friday, September 22, 2017 on your 7th floor and I would just like to let you know how well he was treated.

My husband worked as a Pharmacist for Mayo in La Crosse for 37 years, so he knew many of the nurses on the 7th floor who were caring for him. On his first night in the hospital, I was very worried about leaving him and going home as he kept trying to get out of bed on his own and kept pulling on his feeding tube. The Head RN that night had worked with him for the past 12 years, so she went the extra mile and found a nurse, Bill, who after his shift was over at 11 p.m. offered to spend the night in my husband's room so he would be safe. This was such a relief for me knowing he had this one on one care so I could go home and rest.

All the nurses, from Drew to Christa, took such good care of him, but during his last two days on earth, he was blessed to have Molly Baker as his nurse. She was so patient and kind to not only him, but our whole family. Molly gave him the respect of someone who had worked at Mayo for many years. She always spoke softly and directly to him, getting close to his face and always with a soft, caring touch to his shoulder.

Molly also told us on Friday morning that she had visited the Perpetual Adoration chapel and said a special prayer for my husband. She followed up, after his passing that night, with a card to me in which she had written a very special note inside.

If you have a special way of acknowledging a nurse who went over and above her usual duties, I feel Molly deserves this award. Molly is an angel on the 7th floor and you are very lucky to have her working at Mayo.

Thank you to all the nurses and aids for honoring and giving him dignity and respect in his final hours.



Jessie Smith, RN, Supervisor
Jason Fratzke, RN, Chief Nursing Officer
DAISY Recipient, Molly Baker, RN
Kim Dockham, RN, Nursing Administrator
Kristine Jimenez, MSN, RN, Director