



April 2018

Recipient: Matt Snitker, RN, 9 Center

Nomination submitted by Patient's friend

As a friend, classmate and observer of the care given to Sister Joan, I wish to share my experience. On Friday March 28, 2018 being informed that Joan was hospitalized, I immediately went to be with her all afternoon until her death. Joan was restless, I do believe for a time that she did recognize me, as I held her hand, spoke and prayed. Her respirations were loud, with constant 'rattles', along with frequent deep down coughing. Krista was softly playing gentle beautiful harp music. Before she left, I said that I wished that she had recorded her music. She said she along with other harpists had it on the TV. She showed me how to get this music as well as other music choices. What a gift! The nurses too were interested and had not known this was available.

Her assigned nurses, Lindee and Melissa attended hourly to her care. Christen Bruggen, NP from Palliative Care explained Joan's plan of treatment. Before going off duty the Chaplain came, realizing Joan's condition from his morning visit. I was impressed that he would take time to do this, again praying with and blessing Joan.

At 7:15 PM, Sister Joan was transferred with all of her 'stuff' to the 9th floor, where she was met by Matt, RN and a thoughtful CNA whose name I've forgotten. From the moment that Matt touched Joan, I had the feeling that 'this is a special compassionate nurse.' And so it was. With each gentle movement as when removing the previous bed linens to her present bed, Matt explained to Joan, what was being done in an informative caring tone of voice. He offered and did bring in a 'lazy boy chair' for me, saying that the one in the room is not comfortable for many. All that he did was done as I can imagine Florence Nightingale doing for the wounded soldiers. The CNA, brought in a comb, which Joan didn't seem to have, to comb her disheveled hair. At 7:45 PM, Joan's respirations became quiet, gentle as there was a definite ethereal tranquility presence in her space. I continued holding her hand as I prayed aloud the Divine Mercy Chaplet. At 7:55 PM she was pronounced dead.

Thank you Mayo/Franciscan Nursing staff for having Nurses, such as was the outstanding Matt, R.N. providing patient care. I must say that every person that I mentioned were persons whom you too can be proud. For Matt, I truly hope that he is given some award as I truly believe, that he provides this level of care to all patients with whom he comes in contact.

Gratefully with Love and Prayers.





DAISY Recipient Matt Snitker, BSN, RN
Shannon Klar, RN, Director



Sr. Marie, Sr. Rita Mae
DAISY Recipient Matt Snitker, BSN, RN
Sr. Rosalia, nominator

