Your Emergency Department Journey

We strive to treat every patient with courtesy and respect. Let us know how we can meet your needs.

**OH NO!**
Always call 911 in an emergency

**Triage**
Blood pressure, heart rate, vital signs, primary reason for visit

**Medications**
X-rays, Labs

**Your Care Team**
Lab Tech, ED Tech, Doctor, PA or NP, Nurse, Family

**Your Treatment Plan**

**Care time**
Waiting for test results, treatment plan progress, etc.

**How well is your treatment plan working?**

**How is your pain?**
0-10 Numeric Pain Rating Scale

**What do your test results tell us?**

**Is it safe to send you home?**

**Discharge to:**
69% Home
29% Admitted to hospital
2% Transferred / other

**The power of collaboration when it’s critical. Emergency care is available 24/7 at Mayo Clinic Health System locations in Barron, Bloomer, Eau Claire, Menomonie and Osseo.**

Source: Centers for Disease Control and Prevention, National Hospital Ambulatory Medical Care Survey, Aug. 2011, Centers for Disease Control and Prevention, National Health Statistics Reports, Aug. 2010; Clinical Initiatives Center, The Advisory Board Company, 2009; Press Ganey, 2010